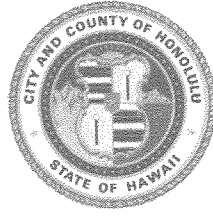


OFFICE OF THE MAYOR
CITY AND COUNTY OF HONOLULU

530 SOUTH KING STREET, ROOM 300 • HONOLULU, HAWAII 96813
PHONE: (808) 523-4141 • FAX: (808) 527-5552



December 7, 2004

JEREMY HARRIS
MAYOR

The Honorable Norman Y. Mineta
Secretary of Transportation
United States Department of Transportation
400 Seventh Street S.W.
Washington, D.C. 20590

RE: Docket OST 2004-19077 U.S.-China Air Service Case and Designations
Letter in Support of Application of North American Airlines, Inc.

Dear Mr. Secretary:

I am writing to request that the Department of Transportation approve North American Airlines' Application to begin new low-fare service from Oakland International Airport and Honolulu International Airport to Shanghai and Guangzhou, China. The service proposed by North American represents a truly unique opportunity for businessmen and women such as me and one that will benefit travelers from the entire U.S.

We are pleased that North American has applied to begin its own low-fare scheduled service China. My employees and I routinely travel to China and we would find the proposed service by North American to be extremely convenient. Frankly, we look to service oriented low-fare carriers as often as possible but find no acceptable options currently in the market to Asia. We make 30 trips a year and our agents make an additional 100+ trips each year.

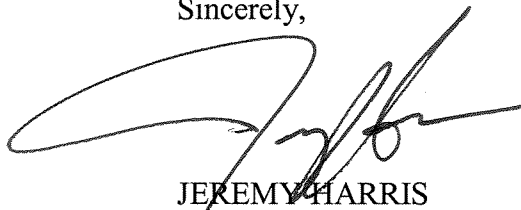
My company and the companies I do business are located in Hawaii and would support to availability of low fare service from Honolulu to China.

Many of us have locations all over the United States and it would be easy for us to travel on the domestic Low Cost Carriers like Southwest, JetBlue, America West and Alaska into Oakland so that we could connect with the North American service to China.

The Honorable Norman Y. Mineta
December 7, 2004
Page two

I respectfully request that the Department of Transportation select North American to provide new low-fare combination service to Shanghai and Guangzhou and promote competition that will aid to lower fares for people and businesses like mine.

Sincerely,

A handwritten signature in black ink, appearing to read 'Jeremy Harris', with a large, sweeping flourish at the end.

JEREMY HARRIS
Mayor

cc: Steve Harfst